



## GSO Knowledge Management Policy

The Standardization Organization for the Cooperation Council for the Arab States of the Gulf (GSO) is keen to implement the knowledge management system in compliance with the requirements of the International Standard for the knowledge management systems -Requirements ISO 30401:2018 in all activities and operations of the Organization.

In line with the nature of GSO's work, it strives to propagate awareness of the knowledge management system, and provide the appropriate support to achieve satisfaction of the beneficiaries and relevant parties with the operations, services and products provided by GSO, and to maintain knowledge management practices by activating the processes and procedures for knowledge management in accordance with the provisions of the International Standard for the knowledge management systems-Requirements ISO 30401: 2018.

GSO is also keen to support the training and development of its employees on knowledge management and to ensure that they have the proper qualification to provide high quality products and services to attain the required level of knowledge awareness by sharing and transferring knowledge and making it available while preserving and protecting it.

Besides, ensuring that the GSO's operations are compatible with the main enablers of the knowledge management system, so that they are compatible with human capital, operations, governance, information technology, and knowledge culture. GSO is fully committed to the following:

- 1. Ensuring that the knowledge management policy is compatible with its purpose and objectives.
- 2. Initiating and implementing knowledge management objectives.
- 3. Identifying responsibilities and powers, and communicating with all concerned employees.
- 4. Providing appropriate resources for the knowledge management system.

The GSO's top management also undertakes to continuously improve the knowledge management system, spread the knowledge management policy to all its employees and concerned parties, and review it regularly to maintain its suitability and keep it up to date.

## **GSO President**

His Excellency Mr. Saud bin Nasser Al- Alkhusaibi Issue date: 09 November 2022





